

Carleton Clarion

The official newsletter of Carleton Oaks

www.carletonoaks.org

Oct. 2007

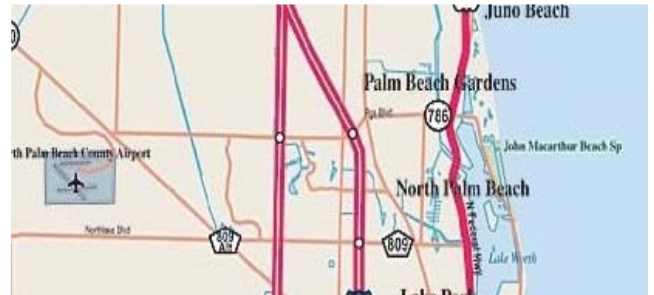
OCTOBER 11 HOA BOARD MEETING CHANGED TO OCTOBER 18 AND MOVED TO THE CLUBHOUSE AT IBIS COUNTY CLUB

October's Carleton Oaks Board of Directors' meeting, usually held the second Thursday of each month, has been changed to Thursday, October 18 at 7 p.m. and moved to the clubhouse at Ibis Country Club.

Kara Irwin, the Growth Management Administrator, from the City of Palm Beach Gardens will be present to give a presentation about the benefits of Carleton Oaks being annexed into the city.

In addition, Palm Beach County Commissioner Karen Marcus will be on hand to receive an award of recognition from the residents of Carleton Oaks for all her time and effort she put forth in regards to the donation of the preserve and firehouse issues.

We encourage all residents to at-



tend the meeting on October 18 to show our gratitude to Commissioner Marcus and to have any questions you might have about being annexed into the City of Palm Beach Gardens answered.

Residents unite to file complaint about Comcast's VOD Services

Carleton Oaks' resident Marshall Harris has brought to our attention that our cable television provider Comcast Cable claims that they have few instances of "tiling" taking place when a pay (or free) movie is requested through their Video On Demand (VOD) service. This signal failure is when a picture freezes and appears to be fragmenting into separate pixels. Marshall has talked to a few of our neighbors and it seems that there are numerous instances of this happening.

Many residents merely give up and don't report it. In return they do not use the service which is a free benefit and perk of having Comcast as our cable provider. Marshall strongly suggest that we make our voice and concerns known by contacting the people listed below, then allowing Marshall to keep a record of what might prove to be a gross abandonment of service.

With enough of us unhappy and bringing this issue to Comcast's attention, we might effect change. Marshall also said don't be surprised if you only reach an answering machine, many others might be complaining and they might want to avoid your call. Perhaps cc'ing all groups below in an e-mail will get more attention, especially with those lower on the totem pole who will now know you're serious.

Comcast Cable -- www.comcast.com
Local Call Center - 6 a.m. to midnight
(561) 655-3842

Robert Bedasse- Director of Business Operations
(561) 227- 3402
Beth Fulcher- General Manager
(561) 662 4479

Marshall Harris -
AlphaMale1@Bellsouth.net

Palm Beach County - Public Affairs
Department, Cable Television --
www.pbcgov.com.

David Frye -- Cable Television
Coordinator
(561) 355 6681

This organization acts as a mediator or public advocate to resolve service complains. Unfortunately, they have no sanctioning power.

Florida Department of Agriculture &
Consumer Services
www.800helpfla.com --
(800) 352 9852

This organization has the power to resolve complains and award sanctions. Nevertheless, be careful where you step, the word "agriculture" isn't in their name for nothing.

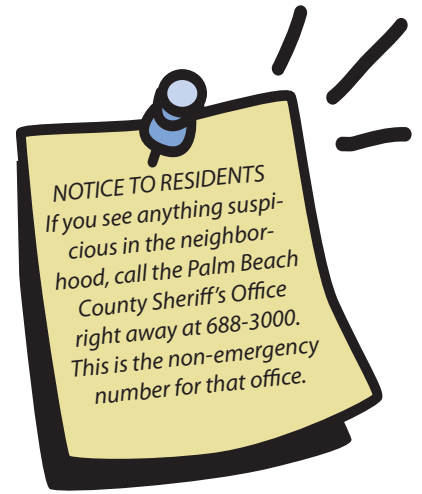
Governor Charlie Crist -
Charlie.Crist@eog.myflorida.com

SECURITY & PLAYGROUND ISSUES

Be sure to lock your cars that are parked in your driveway and do not leave any valuables inside, because we have had a rash of items missing from residents' cars.

On Sept. 20, Carleton Oaks' resident Steve Sinclair had a Fuji digital camera and black case stolen out of his car. If anyone knows anything, please contact Steve at 656-2749.

Because of questions about the actual usage of the on site playground for children, residents received a questionnaire about the playground equipment. Please fill out and return the questionnaire by Tuesday, Oct. 2. The questionnaires can be left in the white HOA mailbox located all the way to the right at our bank of mailboxes.



Toro's new irrigation system soon to be complete

The installation of Toro's new state-of-the-art irrigation system will begin this month and will completely be installed in three weeks. We will be receiving all the new equipment at no cost to us; however, we will have to pay for the labor it took to install the new system.

UPCOMING MEETINGS

Architectural Control Committee (ACC)

Oct. 4 - 6 p.m.

Carleton Oaks Clubhouse

Board of Directors Meeting

Oct. 18 - 7 p.m.

The Clubhouse at Ibis Country Club

FOR SALE

Sharon Brower at 8697 Oldham Way is selling the following:

- * Blue Power Wheels Jeep for \$100
- * Boys bicycle - Harley Davidson style for \$35
- * Pitching machine for \$65.

Welcome to the Neighborhood

Congratulations to Hal and Wendy Venoff who welcomed twins - David Benjamin and Gavin Scott into their home on September 1.



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Remember most information and forms (i.e. Architectural Change Form, Application for Purchase, etc.) can be found online at the Carleton Oaks' Web site at www.carletonoaks.org.

Please contact Rebecca Seelig at 630-7016 or email her at rebecca.seelig@gmail.com if you would like to add a story or tid-bit to the next newsletter. Also contact Rebecca if you would like to list any items you might have for sale i.e. furniture, jewelry, collectables, etc., in the next issue of the Carleton Clarion.